

Servicing Terms & Conditions

1. Quotations for servicing only apply to ABB robotic systems operating with an S4, S4c, S4c+ and IRC5, (S3 systems are not supported).
2. The Agreement only covers the Robot(s) specified on the quotation at the address specified on the quotation.

3. Planned preventative maintenance:

- Each robot cell shall be fully inspected annually. The robot and controller will be subject to a thorough inspection and mechanically lubricated.
- The oils and greases will be changed every five years (or as required) at additional cost.
- If the air filter needs changing, this will be done free of charge.
- All batteries will also be changed every 5 years at additional charge.
- IRC5 maintenance scheduling also recommends that all 5 fan units per controller are changed every 3 years; we can provide this at additional charge, however you may wish to consider keeping a stock of these fans in stores and then we'll just change the ones that actually need it on the annual service, opposed to changing all 5 routinely every 3 years.
- A full post inspection report will be sent to you within seven days indicating the condition of each robot and any work recommended to be carried out.

Equipment connected to the robot arm (Grippers etc as supplied by **Pace Mechanical Handling Ltd.**) and any peripheral equipment connected to the robot is inspected.

4. Servicing is to take place during a normal working day (Mon – Fri; 8am – 5pm) and these hours of work shall include travelling time.
5. Pace Mechanical Handling Ltd can provide spare parts, either new or second hand and can be quoted for if required, but no parts (except the filter for S3, S4, S4C & S4C+ cabinets) shall be included as part of the service price.
6. Any part supplied to you (the customer) by Pace Mechanical Handling Ltd shall be charged for and will remain the property of Pace Mechanical Handling Ltd until paid for in full.
7. 'Add-on' work or labour will not be entered into at the time of service, unless otherwise agreed and quoted for prior to the service visit.
8. Payment terms are detailed on the quotation.
9. You (the customer) shall immediately inform Pace Mechanical Handling Ltd of any breakdown or unsatisfactory working of any part of the Robot.
10. Pace Mechanical Handling Ltd does not accept any liability or responsibility for consequential loss or damage arising from the breakdown or stoppage of any of the equipment through any cause whatsoever.
11. You (the customer) will be responsible for compliance with all regulations of Codes of Practice applicable to the equipment and in particular will ensure observance of the Factory Acts and Health and Safety at Work Act.
12. If either party is unable to perform any obligation under this Agreement because of a matter beyond that party's reasonable control such as lightning, flood, exceptionally severe weather. Fire, explosion, war, civil disorder, industrial disputes (whether or not involving that party's employees), or acts of local or central Government or other competent authorities or events beyond the reasonable control of that party's suppliers, the party will have no liability to the other for that failure to perform.
13. By placing an order with us, you (the customer) are agreeing to these terms and conditions.

Choose from:

- Robot Servicing
- Telephone Support
- Maintenance Contracts